

Corporate Policy & Resources Committee

Thursday, 10 November 2022

Subject: Progress and Delivery Quarter Two (22/23) - Including Performance Improvement Plan

Report by: Director of Change Management, ICT &

Regulatory Services

Contact Officer: Claire Bailey

Change, Project and Performance Officer

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Purpose / Summary: To consider the Progress and Delivery report for

quarter two 2022/2023

RECOMMENDATION(S):

- 1. To approve the Progress and Deliver Quarter Two (July September) 2022/23 report
- 2. To approve the Progress and Deliver Performance Improvement Plan for Quarter Two (July-September) 2022/23

IMPLICATIONS

Legal: N/A		
Financial:		
There are no financial implications arising from this report		
Staffing: N/A		
Equality and Diversity including Human Rights: N/A		
Data Protection Implications: N/A		
Climate Related Risks and Opportunities: N/A		
Section 17 Crime and Disorder Considerations: N/A		
Health Implications: N/A		
Title and Location of any Background Papers used in the preparation of this report :		
Risk Assessment:		
Call in and Urgency: Is the decision one which Rule 14.7 of the Scrutiny Procedure Rules apply?		
i.e. is the report exempt from being called in due to Yes	No	
urgency (in consultation with C&I chairman)	NO	X
Key Decision:		
A matter which affects two or more wards, or has significant financial implications Yes	No	x

1 Introduction

This report presents a summary of Council measures where performance has remained below target for two consecutive quarters or more. The information presented is based on the performance measures and targets approved by Corporate Policy and Resources Committee in February 2022. The report has been created to supplement the quarterly Progress and Delivery report, the introduction of Performance Improvement Plans will add further context and an extra level of assurance as to why performance measures with services are reported as below target for two consecutive quarters.

The report is broken down by portfolio to remain consistent with the Progress and Deliver report. Where a measure has reported below target and identified as requiring a Performance Improvement Plan, additional information will be provided: the reasons relating to the measure reporting below target, the impact this has, the actions in place to improve performance and the expected timeframe to realise the improvement(s) following the action.